IT**Convergence**®

EXPERIENCE the power of results

ISS | **IT CONVERGENCE**
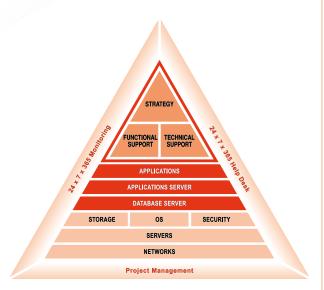**Support Services**

IT Convergence Support Services (ISS) offers Microsoft SQL Server database administration services that are tailored to your organization's needs. Our DBAs are skilled at configuring and maintaining SQL Server 2005, SQL Server 2000, as well as SQL 7.0. Partnering with ISS allows you to focus on your core business because we provide you with instant, cost-effective access to senior-level database administration expertise.

Our DBAs are experienced with SQL Servers' data transformation applications like SSIS and DTS. They are also skilled in developing system interfaces between heterogeneous databases and applications.

SQL Server Database Administration Services

ISS's extensive expertise allows us to offer multi-vendor support for your SQL Server database. Whether your organization runs SQL Server alongside Oracle, DB2, or MySQL databases, ISS can meet your data interface, data conversion, or data migration needs.

SQL SERVER DATABASE ADMINISTRATION ACTIVITIES

- DATABASE INSTALLATION AND SIZING
- MIGRATION PLANNING AND DEPLOYMENT
- SYSTEMS HEALTH CHECK
- BACKUP AND RECOVERY
- PERFORMANCE TUNING
- CLUSTERING AND LOAD BALANCING
- DATABASE UPGRADES, SERVICE PACKS AND PATCHES
- SECURITY ADMINISTRATION AND CHECKLISTS
- DATA TRANSFER BETWEEN SERVERS
- REPORTING SERVICES

In addition to keeping your database environment available and stable, ISS's SQL Server database administrators also perform a host of configuration management and architecture development activities:

- Replication strategy development
- Instance management
- DTS development
- Stored procedure tuning and development
- Database-related email configuration
- Release deployment
- 64-bit installations
- XML and Web Services development
- Crystal Reports and reporting tools development

DATA WAREHOUSING: SQL SERVER ANALYSIS SERVICES

ISS can help you design and maintain your SQL Server's data warehouse application. You can

count on ISS's expertise to maintain your data cubes. Through ISS, you can custom-configure reporting, integration, and analysis services to obtain information from heterogeneous data sources. Likewise, ISS DBA's are experienced with Data Warehousing security, Transact SQL, MDX and Analysis Services' new features and algorithms. Designing a feasible DW architecture in your platform is our goal, so we can ensure that you can access the right data, at the right time.

SQL SERVER 2005

SQL Server 2005 has new features that improve application uptime, enhance scalability, and optimize performance. This latest version of the database also offers security controls that are both tight and flexible. As your managed services provider, ISS will ensure that your organization takes full advantage of SQL Server 2005's new functionality.

In addition to upgrading your organization to SQL Server 2005, ISS will work with you to define a strategy that fully leverages these specific features:

- Upgrade to SQL Server 2005
- SQL Server Management Studio
- Notification Services
- Analysis Services
- Database Mirroring
- Data Encryption
- SQL Server Integration Services
- Service Broker-based Applications
- Business Intelligence
- SQL Server Express

HOSTING

The IT Convergence Data Center provides predictable Hosting Services and reliable Managed Network Solutions for your SQL Server databases and all of your organization's critical data systems. ISS tailors solutions that house server architectures and provide the connectivity needed to continuously link people to important data. This service simultaneously simplifies IT infrastructure management while providing you with a cost-effective solution in a reliable, safe, and secure environment.

A COMPLETE MANAGED SOLUTION

If you are looking for a partner to support your entire IT infrastructure, ISS has a solution for your organization. Our wealth of resources allows us to provide you with hosting and co-location services, along with 24 x 7 x 365 monitoring, technology stack management, and functional application support.

EXPERIENCE THE POWER OF RESULTS THROUGH OUR SQL SERVER DATABASE ADMINISTRATION SERVICES. CALL US TODAY!

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